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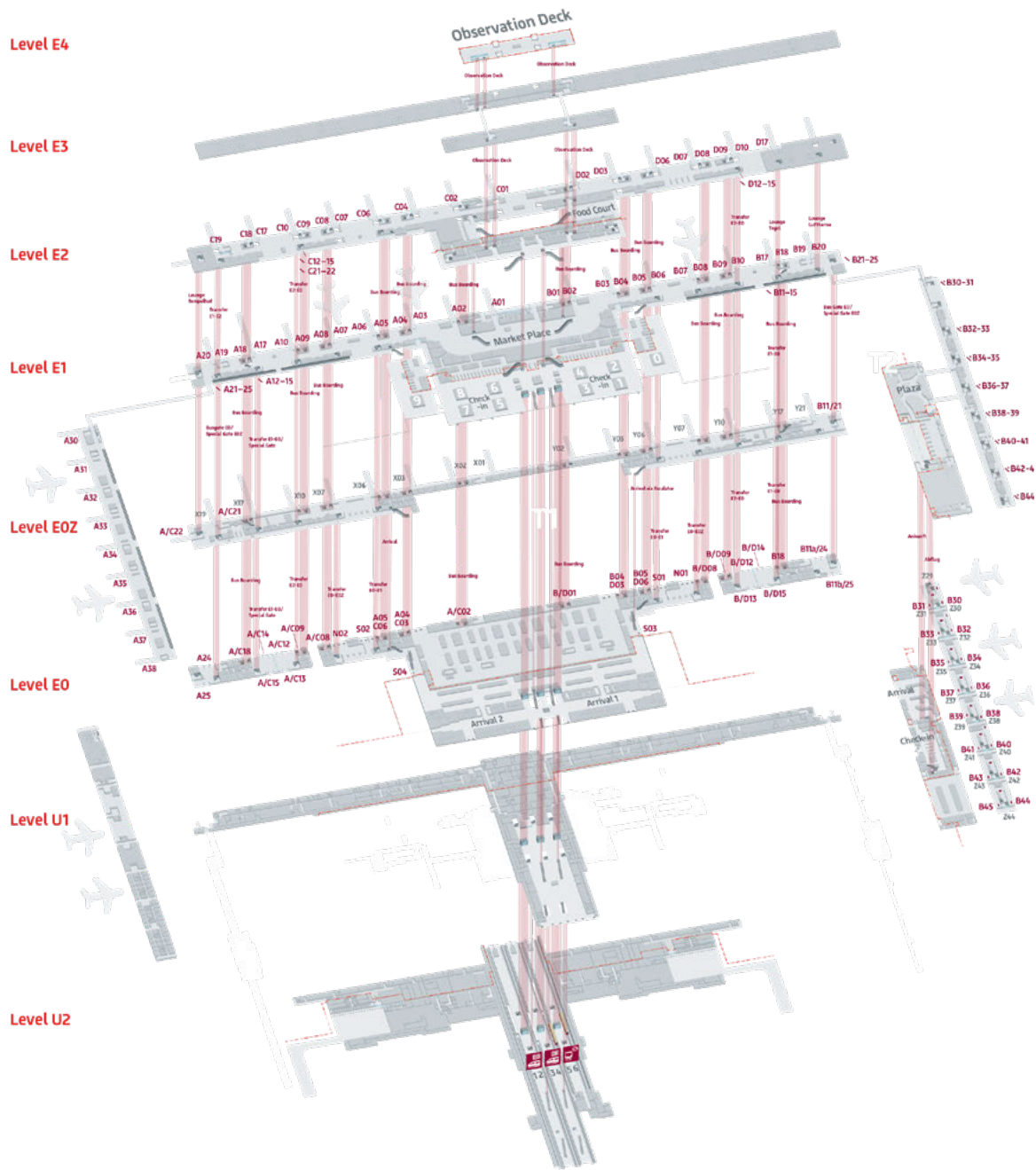
BER Guide



BER FLUGHAFEN
BERLIN
BRANDENBURG

Übersichtsplan Terminals 1-2

Airport map Terminals 1-2

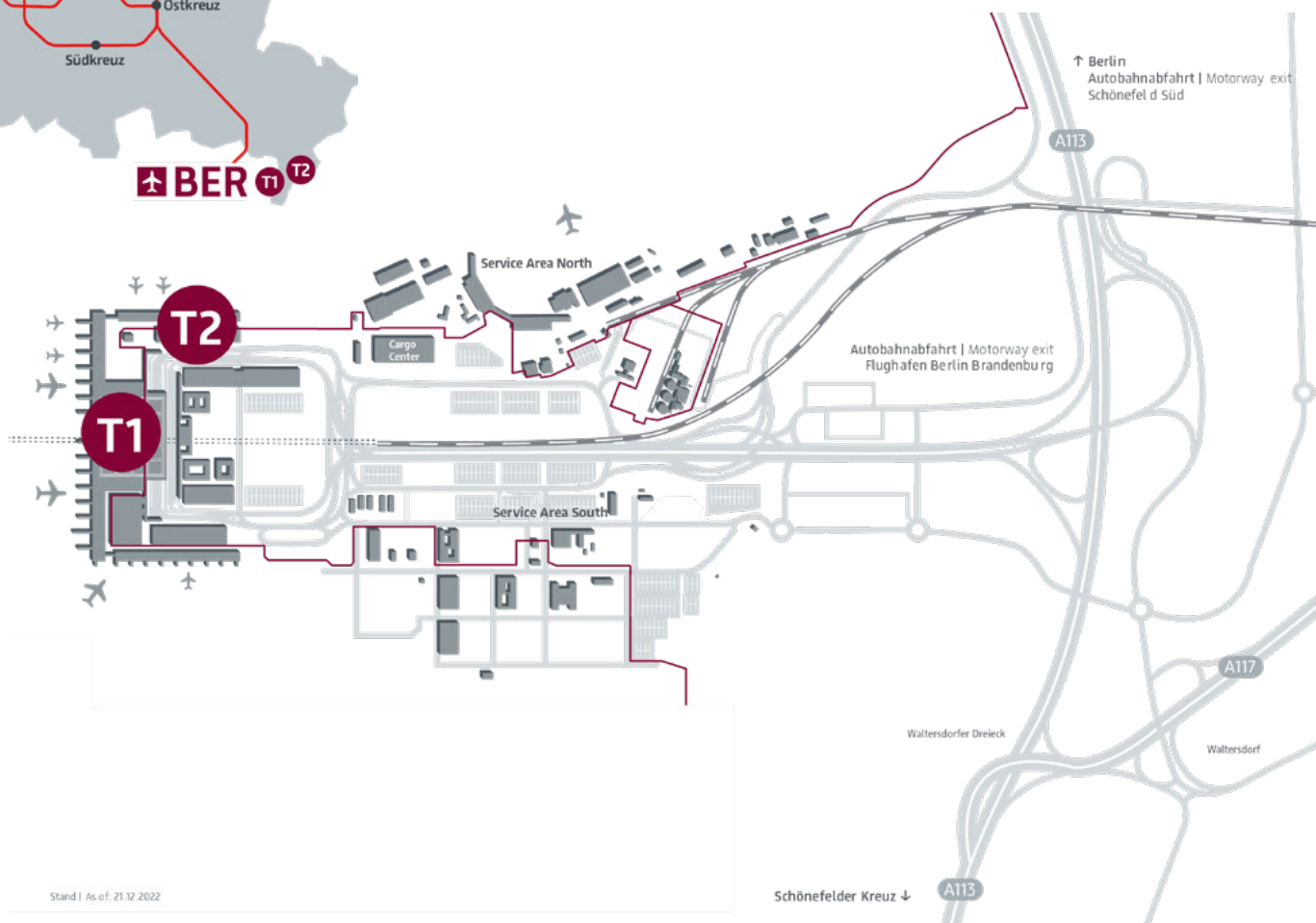


Überblick Flughafen BER

Overview of BER Airport

Alle Abflüge und Ankünfte finden in den Terminals 1–2 statt. Beide Terminals liegen fußläufig direkt nebeneinander. Informieren Sie sich bitte rechtzeitig vor Ihrem Abflug, von welchem Terminal Sie fliegen.

All departures and arrivals take place in Terminals 1–2. Both terminals are within walking distance of each other. Please find out in good time before your departure from which terminal you are flying.



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Orientation

Terminals 1 and 2

At BER you can depart from and arrive at Terminal 1 (T1) or Terminal 2 (T2). T1 is the larger of the two BER terminals and offers a full range of services. Please find out which terminal you are flying from via our website, the BER app or through your airline. For departures, we recommend that our passengers arrive at the respective terminal at least 2.5 hours before takeoff.

If you are travelling to BER by public transport, you will arrive either at the station directly below T1 (Level U2) or at the approach in front of T1 (Level E0). The car parks and parking spaces are located at Airport City, directly in front of T1.

From there it is only a few minutes' walk to T2. First go to the arrivals level E0 in T1. The path to T2 is signposted from there.



→ ber.berlin-airport.de/en/orientation/terminals.html

Site plans

Before travelling to BER, make yourself aware of the infrastructure. Our website provides you with a number of site maps to download, including maps of the terminals and maps showing how to get to the airport.



→ ber.berlin-airport.de/en/orientation/site-plans.html



→ app.berlin-airport.de



Getting to and from the airport

BER Airport can be reached quickly or conveniently by public transport and car.

By train

The airport railway station is located directly under Terminal 1. The Flughafen Express (Airport Express – FEX), regional trains and suburban trains run here several times an hour between Berlin city centre and BER as well as to Potsdam, Königs-Wusterhausen and Ludwigsfelde or Wünsdorf/Waldstadt. In addition, an Intercity train service connects BER with Rostock as well as Dresden and Chemnitz several times a day.

By bus

All public transport buses stop at bus stop A directly in front of Terminal 1. In addition to the express buses X7/X71 to Rudow underground station, the express bus BER2 runs to Potsdam. Services are complemented by other bus lines to Berlin and the surrounding area. Buses stop at bus stop B at Airport City.



ACurrent timetables and fare information for public transport can be found at vbb.de.

With your own car

Detailed information on parking with your own car can be found in the next section.

With a hire car

Car hire counters are located on the arrivals level E0 in T1. The car hire centre where you drop off/pick up your vehicle is located in car park P2, which is a few minutes' walk from T1.

With a car-sharing vehicle

You will find car-sharing providers' parking spaces in car park P4 at Airport City.



→ ber.berlin-airport.de/en/orientation/getting-here.html

Parking



Business, short-term parking, holiday

Find the right spot for every occasion

More than 10,000 parking spaces are available for people arriving at or leaving Berlin Brandenburg Airport.

You will find short-term parking spaces directly in front of Terminal 1 on levels E0 and E1.

What we offer



Bright, modern parking facilities



Directly at the Terminal



Bathroom facilities



Convenient payment options



Accessible



Parking spaces for women and families

All multi-storey car parks are equipped with toilet facilities as well as bright staircases and lifts, which guarantee you an accessible arrival and departure. Baggage trolleys are available in car parks P4 and P6 and all multi-storey car park levels. There are monitors in the car parks with information on current departures and arrivals. You can charge your e-car in car park P8. Find out more on our website and book directly online.



→ parken.berlin-airport.de

Flying



Departures and arrivals

At BER, you can depart from or arrive at Terminals 1 and 2. For departures, we recommend that our passengers arrive at the respective terminal at least 2.5 hours before takeoff.

You will find information on flights from seven days before your departure on our website or in the BER app.



→ ber.berlin-airport.de/en/flying/departures-arrivals.html



→ app.berlin-airport.de

Airlines and destinations

Do you want to know where you can fly to from BER or need your airline's contact details? Find out more on our website.



→ ber.berlin-airport.de/en/flying/airlines-ziele.html

Check-in

If possible, check in online or at one of the numerous self-service machines in the terminals. In addition, some airlines offer check-in services on the evening before or bag drop for departures the following day. If you have already checked in online and are only travelling with carry-on baggage, you can go directly to one of the security controls.

Find out on our website whether you can check in and check in your baggage yourself at BER. Furthermore, you will find more important information about checking in there.



→ ber.berlin-airport.de/en/flying/check-in-boarding.html

Baggage

There are a few things to bear in mind when packing your suitcase. Make sure you find out about the regulations on carry-on baggage, checked baggage and bulky baggage

before your trip. At BER, more and more airlines allow you to check in your baggage yourself at designated counters. You can find more information about baggage on our website.



→ ber.berlin-airport.de/en/flying/baggage.html

Controls

There are many controls at an airport; these include security and carry-on baggage controls as well as customs and passport controls.

Security control

Please go directly to security control after you have checked in. You can generally use any security control at BER in Terminals 1 and 2 to get to your departure gate. Information on current waiting times can be found on our website, in the BER app and on the monitors in the terminals.

BER Runway: Reserve a time slot

Reserving a time slot for access to security control saves waiting time. The service is free of charge and can be booked from seven days before departure. Passengers who have booked a time slot simply go to boarding pass control 4 in Terminal 1 with their boarding pass. This recognises when there is a reservation. Passengers can also reach Terminal 2 via Terminal 1.



→ ber.social/runway-info-en

Priority Lane

Use the priority lane in front of security checkpoint 2 in Terminal 1, if your airline offers you access.

ID and passport control

Before travelling, make sure you know which identity documents are required, regardless of your destination. An ID card is not always sufficient and other documents are required.

We recommend using EasyPass to get through passport control quickly and easily. Find out what requirements you have to meet on our website.



→ ber.berlin-airport.de/en/flying/controls/customs-check.html

Customs check

Customs administration monitors cross-border transportation of goods at the airport and levies customs duties or tax payments. Upon arrival, all goods that are subject to registration must be registered with Customs.



→ ber.berlin-airport.de/en/flying/controls/id-and-passport-control.html

Cafés, shops, services



BER offers you a wide range of shops, cafes and restaurants and services in all terminal areas. The central Market Place with the adjoining Food Court is located in Terminal 1 directly behind security control. In the public area, there is a supermarket, a pharmacy, other shops and restaurants, the Berlin Brandenburg WelcomeCenter and the lost property office. You will also find a choice of cafés, shops and services before and after security control in Terminal 2.



→ poi.berlin-airport.de

Lounges and VIP Service

Welcome to a world of exclusive travel at Berlin Brandenburg Airport! We invite you to enjoy your journey in a relaxed way from the very beginning – we have something for every taste, from stylish lounges with first-class service to customised VIP experiences. Discover our BER Lounges Tegel and Tempelhof or find out about the VIP services that can be booked individually.



→ ber.berlin-airport.de/en/lounges-vip.html



Selected for you

Every trip is different. In the "Selected for you" section of our website, you will find information on:

- Accessible travel: How can I book the Mobility Service and where can I find it at the airport?
- BER Sunflower: the Sunflower lanyard is a service for people with hidden disabilities
- Families and children (Services at the airport. Where can I find the kids corner?)
- BER Traveller (a digital service using biometric facial recognition)
- Travelling with animals (There are a few things to consider when travelling by plane with animal companions. Have you made all the preparations?)



→ ber.berlin-airport.de/en/selected-for-you.html



Discover BER

Observation deck

Every guest, including children of all ages, needs their own ticket. Tickets can be booked here on the website, in the BER app or on site at the ticket kiosks. We are looking forward to your visit!



→ ber.berlin-airport.de/en/ber-entdecken/besucherterrasse.html

Discover BER

BER not only offers direct connections to Germany, Europe and the world, it is also a stage for big and small stories about the history and architecture of the new capital city airport. Take a look at our website and see what there is to discover.



→ ber.berlin-airport.de/de/ber-entdecken.html

We're here for you!

Do you have any questions or problems? Then contact our airport information, either by phone, online, or at the airport:

→ **Phone: +49 30 6091 6091 0 (daily, 8 am – 8 pm)**

→ **X: @berlinairport (daily, 8 am – 8 pm)**

At the airport:

Terminal 1: Ebene E0 (arrivals level)

Ebene E1 (check-in hall and Market Place)

Additional contact information can be found on our website:

→ **ber.berlin-airport.de/en/orientation/contact.html**

Travel inspiration, news and the latest service information can be found on our website and in our app as well as on our social media channels:

berlin-airport.de

app.berlin-airport.de

 facebook.com/berlinairport

 twitter.com/berlinairport

 instagram.com/berlin_airport

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